



Hon. Raymond R. Perez

Hon. Melvin H. Melencio

Hon. John Erick L. Perez

Hon. Francis Albert G. Juan

Hon. Leo T. Santos

Hon. Melvin H. Melencio

Hon. Phillip Wryner B. Santos

Hon. Enricelle JR. Lavarro

## MUNICIPAL ORDINANCE NO. 2025-07

**"PROHIBITING PRANK CALLS AND MESSAGES AND OTHER ACTS ON EMERGENCY HOTLINES WITHIN THE MUNICIPALITY OF BUSTOS, BULACAN, PHILIPPINES."**

*Sponsored by:*

**Honorable Raymond R. Perez**  
*Chairman*

**Committee on Barangay Justice, Peace and Order, Public Safety, and Disaster Risk Governance**

*Authored by:*

**Melvin H. Melencio**  
*Chairman*

**Committee on Culture, Arts, Tourism, and Heritage Preservation**

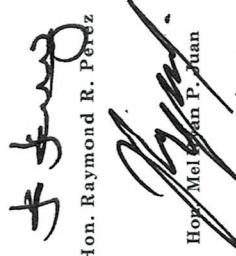
**WHEREAS**, Section 4 and 5, Article II of the 1987 Philippine Constitution states that, "The prime duty of the Government is to serve and protect the people, and that the maintenance of peace and order, protection of life Liberty and property, and the promotion of general welfare are essential for the enjoyment by all the people of the blessings of democracy";

**WHEREAS**, the frequency natural disasters and the threat to peace and order posed by the criminality and other disturbances require the dedicated efforts of the government;

**WHEREAS**, there is a need to improve public safety services and existing peace and order and public safety mechanisms by providing a clear command structure for responsibility and accessibility and by encouraging and facilitating the prompt deployment of a seamless emergency services;

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Hon. Mel Juan P. Juan

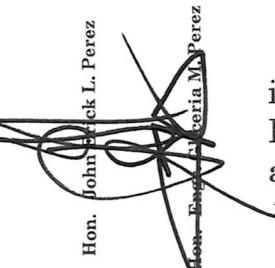
**WHEREAS**, there is a need to establish a centralized system that will strengthen the emergency response of Municipality of Bustos to further increase the survival rate of its constituents and maximize existing logistics and manpower;

**NOW THEREFORE, BE IT ORDAINED** by the Sangguniang Bayan of Bustos, Bulacan, in session assembled that:

**Section 1. SHORT TITLE.** - This Ordinance shall also be known as the "JUAN HONEST CALL";

**Section 2. COVERAGE.** - The Ordinance shall be implemented within the whole jurisdiction of Municipality of Bustos and shall include all medical, emergency, disaster, peace and order response personnel whether volunteers or not.

**Section 3. DEFINITION OF TERMS:**

  
Hon. John Erick L. Perez  
  
Hon. Teresita M. Perez

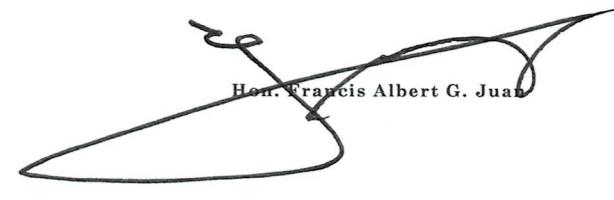
  
Hon. Leo P. Santos  
  
Hon. Melvin H. Melencio

  
Hon. Romeo B. Cabalquinto  
  
Hon. Alphaneal E. Quiñones

  
Hon. Phillip Wryner B. Santos  
  
Hon. Kyle Gabrielle DR. Navarro

(a) **MDRRMO** – Municipal Disaster Risk Reduction and Management Office;  
(b) **Bustos MPS** – Bustos Municipal Police Station;  
(c) **BFP Bustos** – Bureau of Fire Protection -Bustos;  
(d) **Emergency Hotline Numbers** – shall refer to, but not limited to the following: PNP Hotlines; Hospital Local Disaster Coordinating Council Hotlines; Hospital Hotlines, and such other government hotlines whose entities provide quick response to emergency situations as hereinafter defined;  
(e) **Emergency Situations** – shall refer to incidents of fire, flood, earthquake, conflagration, civil disturbances, war, acts against national security and similar public disorders, traffic accidents, incidents/ that require immediate medical assistance, and such other incidents that involve the loss of life or property, and reporting of a commission of a crime;  
(f) **Prank Calls** – shall refer to telephone/phone calls or text messages made or sent by any to the emergency numbers as herein defined, which do not involve a report of an emergency situation or request for emergency assistance, but are made solely for the purpose of making fun of such hotline numbers, or sow confusion among emergency responding units;  
(g) **Service Providers** – shall refer both landline mobile phone and hand-held radio operators, including all forms of telecommunications equipment;  
(h) **Person** – shall refer to individual who makes a call to any designated as emergency hotlines numbers;

  
Hon. Martin S.J. Angeles, MMPA

  
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Hon. Martin P. Juan

Hon. John Patrick L. Perez

Hon. Engr. Gracia M. Perez

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Hon. Melvin H. Melencio

Hon. Romeo B. Cabarquino

Hon. Aljhaneal E. Quintones

Hon. Phillip Wryner B. Santos

Hon. Kile Gabrielle DR. Navarro

(i) **Disaster** – refers to a serious disruption of the functioning of a community or a society involving widespread human, material economic or environmental losses and impacts, which exceeds the ability of the affected community or society to cope using its own resources;

(j) **Emergency** – refers to an unforeseen or sudden occurrence, especially danger, demanding immediate action; and

(k) **Response** – refers to any concerted effort, to provide assistance or intervention during or immediately after a disaster to meet the life preservation and basic subsistence needs of those people affected and in the restoration of essential public activities and facilities;

(l) **Ambulance Service Hotlines** – refers to the designated hotlines of Rural Health Unit and Bustos Community Hospital; and

(m) **Other Local emergency Hotlines** – refers to the designated hotline numbers of Barangay Emergency Response and any local emergency hotlines provided for by the 911 Committee.

**Section 4. PURPOSE AND SCOPE.** - This Ordinance aims to prohibit prank calls/messages on emergency hotlines within the Municipality of Bustos, Bulacan to ensure that emergency services are readily available and accessible to those who genuinely need them.

**Section 5. DESIGNATED NUMBER.** - The number "911" shall be the designated number for all emergency, medical, calamity, disaster, peace and order concerns. And other numbers on the emergency hotlines of Bustos, Bulacan, including but not limited to:

- (a) Fire department hotlines
- (b) Police department hotlines
- (c) Ambulance service hotlines
- (d) Other Local Emergency Hotline Numbers

**Section 6. 911 COMMITTEE.** There shall be a 911 Committee that shall be established for the implementation of this Ordinance, make Implementing Rules and Regulation and formulate or continuous updating of the national emergency and disaster response guidelines. The Committee will be composed of the following:

Chairperson – Municipal Mayor  
Vice Chairperson – Municipal Disaster Risk Reduction and Management Officer (MDRRMO)

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**Members –**

SB Chairperson, Committee on Public Order and Safety  
SB Chairperson, Committee on Health and Sanitation  
SB Chairperson, Committee on Transportation and Communication

Chief of Police

Fire Marshall

President, Liga ng mga Barangay

Command Center Manager of MDRRMO

Communication Section Chief of MDRRMO

Three (3) Representatives from Civil Society Organization

The TWG shall meet at least once every three months or if required by the Chairperson.

**Section 7. POWERS AND FUNCTIONS OF THE 911 COMMITTEE.** - The 911 Committee shall have the following powers and function:

- (a) Oversee the implementation of this Ordinance;
- (b) To formulate Implementing Rules and Regulation;
- (c) Approve policies, plans and programs, and strategic objectives for the purpose of this Ordinance
- (d) Recommend the deputation of appropriate agencies and individuals for the enforcement and implementation of this Ordinance; and
- (e) Issue orders, rules and regulation for the demobilization of disaster-related resources and logistical requirements.

**Section 8. PROHIBITED ACTS.** - It shall be unlawful for any person to:

- a. Make a prank call or send a prank text message to emergency numbers;
- b. Call or send text message to emergency numbers to provide false information;
- c. Call or send a text message for the purpose of reporting a false emergency situation;

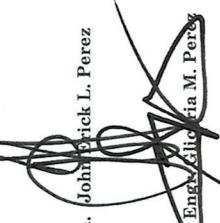
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- d. Call or send a text message to emergency numbers and leave the line hanging to tie up the line;
- e. Call or send a text message to emergency numbers and use obscene language or to make lewd calls or sending lewd messages to emergency numbers;
- f. Call or send a text message to emergency numbers and use vulgar language, to mock, ridicule, insult, hurl invectives and harass the person on the phone or otherwise, utter derogatory remarks against any individual.

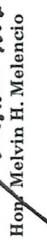
  
Hon. John Erick L. Perez

  
Hon. Eng. Victoria M. Perez

**Section 9. PENALTIES.** - Any person found guilty of making prank calls/messages on emergency hotlines shall be subject to the following penalties:

- a. First offense: Fine of ₱500.00 to ₱1,000.00 and/or imprisonment for 1-10 days;
- b. Second offense: Fine of ₱1,500.00 to 2,000.00 and/or imprisonment for 1-30 days;
- c. Third offense: Fine of ₱2,500.00 and/or imprisonment for 1-60 days.

  
Hon. Leo O. Santos

  
Hon. Melvin H. Melencio

**Section 10. SEPARABILITY CLAUSE.** - If any part of this ordinance is declared as unconstitutional or unlawful, such declaration shall not affect the other parts or the section hereof that are not declared unlawful or unconstitutional.

**Section 11. REPEALING CLAUSE.** - All previous ordinances inconsistent with this ordinance shall be deemed repealed or modified accordingly.

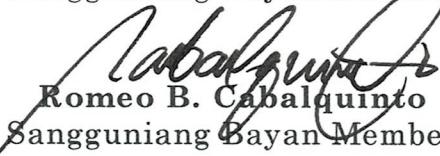
**Section 12. EFFECTIVITY CLAUSE.** - This Ordinance shall take effect immediately upon its approval.

**ENACTED**, 29<sup>th</sup> day of August, 2025 by the Sangguniang Bayan at the Amado Raymundo Session Hall.

Phillip Wryner B. Santos  
Sangguniang Bayan Member



Romeo B. Cabalquinto  
Sangguniang Bayan Member

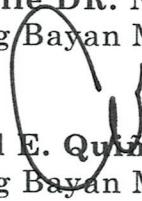


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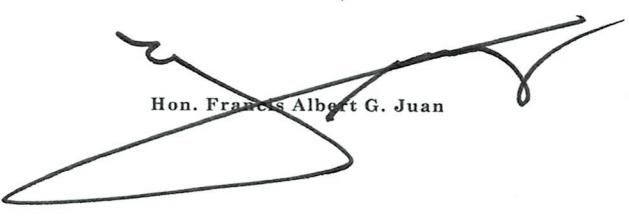
Kyle Gabrielle DR. Navarro  
Sangguniang Bayan Member



Aljhaneal E. Quiñones  
Sangguniang Bayan Member



Hon. Francis Albert G. Juan



Leo T. Santos  
Sangguniang Bayan Member

John Erick L. Perez  
Sangguniang Bayan Member

Raymond R. Perez  
ABC Vice President

Melvin H. Melencio  
Sangguniang Bayan Member

Engr. Glicerio M. Perez  
Sangguniang Bayan Member

Mel Ryan P. Juan  
SK President

Martin S. J. Angeles, MMPA  
Vice Mayor and  
Presiding Officer of the Sangguniang Bayan

#### CERTIFICATION

I HEREBY CERTIFY that the foregoing ordinance was duly enacted by the Sangguniang Bayan during its regular session held at the Amado Raymundo Session Hall on 29<sup>th</sup> of August, 2025.

Atty. Gerardo S. Briasa  
Secretary

Attested:

Signed today, 03 of October 2025

FRANCIS ALBERT G. JUAN  
Municipal Mayor

Hon. Phillip Wryner B. Santos

Hon. Alfonso E. Quiones

Hon. Kyle Gabriele DR. Navarro

Hon. Romeo B. Cabralquinto