



BAGONG PILIPINAS

MUNICIPAL ORDINANCE NO. 2025-07

“PROHIBITING PRANK CALLS AND MESSAGES AND OTHER ACTS ON EMERGENCY HOTLINES WITHIN THE MUNICIPALITY OF BUSTOS, BULACAN, PHILIPPINES.”

Sponsored by:

Honorable Raymond R. Perez
Chairman

Committee on Barangay Justice, Peace and Order, Public Safety, and Disaster Risk Governance

Authored by:

Melvin H. Melencio
Chairman

Committee on Culture, Arts, Tourism, and Heritage Preservation

WHEREAS, Section 4 and 5, Article II of the 1987 Philippine Constitution states that, “The prime duty of the Government is to serve and protect the people, and that the maintenance of peace and order, protection of life Liberty and property, and the promotion of general welfare are essential for the enjoyment by all the people of the blessings of democracy”;

WHEREAS, the frequency natural disasters and the threat to peace and order posed by the criminality and other disturbances require the dedicated efforts of the government;

WHEREAS, there is a need to improve public safety services and existing peace and order and public safety mechanisms by providing a clear command structure for responsibility and accessibility and by encouraging and facilitating the prompt deployment of a seamless emergency services;

Hon. Martin S. Angeles, MMPA

Hon. Francis Albert G. Juan

TANGGAPAN NG SANGGUNIANG BAYAN
BAKURAN NG PAMAHALAANG BAYAN NG BUSTOS, BULACAN

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WHEREAS, there is a need to establish a centralized system that will strengthen the emergency response of Municipality of Bustos to further increase the survival rate of its constituents and maximize existing logistics and manpower;

NOW THEREFORE, BE IT ORDAINED by the Sangguniang Bayan of Bustos, Bulacan, in session assembled that:

Section 1. SHORT TITLE. - This Ordinance shall also be known as the "JUAN HONEST CALL";

Section 2. COVERAGE. - The Ordinance shall be implemented within the whole jurisdiction of Municipality of Bustos and shall include all medical, emergency, disaster, peace and order response personnel whether volunteers or not.

Section 3. DEFINITION OF TERMS:

- (a) **MDRRMO** - Municipal Disaster Risk Reduction and Management Office;
- (b) **Bustos MPS** - Bustos Municipal Police Station;
- (c) **BFP Bustos** - Bureau of Fire Protection -Bustos;
- (d) **Emergency Hotline Numbers** - shall refer to, but not limited to the following: PNP Hotlines; Hospital Local Disaster Coordinating Council Hotlines; Hospital Hotlines, and such other government hotlines whose entities provide quick response to emergency situations as hereinafter defined;
- (e) **Emergency Situations** - shall refer to incidents of fire, flood, earthquake, conflagration, civil disturbances, war, acts against national security and similar public disorders, traffic accidents, incidents/ that require immediate medical assistance, and such other incidents that involve the loss of life or property, and reporting of a commission of a crime;
- (f) **Prank Calls** - shall refer to telephone/phone calls or text messages made or sent by any to the emergency numbers as herein defined, which do not involve a report of an emergency situation or request for emergency assistance, but are made solely for the purpose of making fun of such hotline numbers, or sow confusion among emergency responding units;
- (g) **Service Providers** - shall refer both landline mobile phone and hand-held radio operators, including all forms of telecommunications equipment;
- (h) **Person** - shall refer to in individual who makes a call to any designated as emergency hotlines numbers;

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Hon. Raymond R. Perez


Hon. Mar Ryo P. Juan



Hon. John Erick L. Perez


Hon. Eng. Geria M. Perez


Hon. Jose T. Santos


Hon. Melvin H. Melencio


Hon. Romeo B. Cabalquinto


Hon. Aljhaneal E. Piliñones


Hon. Phillip Wryner B. Santos


Hon. Kyle Gabrielle Dr. Navarro

(i) **Disaster** – refers to a serious disruption of the functioning of a community or a society involving widespread human, material economic or environmental losses and impacts, which exceeds the ability of the affected community or society to cope using its own resources;

(j) **Emergency** – refers to an unforeseen or sudden occurrence, especially danger, demanding immediate action; and

(k) **Response** – refers to any concerted effort, to provide assistance or intervention during or immediately after a disaster to meet the life preservation and basic subsistence needs of those people affected and in the restoration of essential public activities and facilities;

(l) **Ambulance Service Hotlines** – refers to the designated hotlines of Rural Health Unit and Bustos Community Hospital; and

(m) **Other Local emergency Hotlines**- refers to the designated hotline numbers of Barangay Emergency Response and any local emergency hotlines provided for by the 911 Committee.

Section 4. PURPOSE AND SCOPE. - This Ordinance aims to prohibit prank calls/messages on emergency hotlines within the Municipality of Bustos, Bulacan to ensure that emergency services are readily available and accessible to those who genuinely need them.

Section 5. DESIGNATED NUMBER. - The number “911” shall be the designated number for all emergency, medical, calamity, disaster, peace and order concerns. And other numbers on the emergency hotlines of Bustos, Bulacan, including but not limited to:

- (a) Fire department hotlines
- (b) Police department hotlines
- (c) Ambulance service hotlines
- (d) Other Local Emergency Hotline Numbers

Section 6. 911 COMMITTEE. There shall be a 911 Committee that shall be established for the implementation of this Ordinance, make Implementing Rules and Regulation and formulate or continuous updating of the national emergency and disaster response guidelines. The Committee will be composed of the following:

Chairperson – Municipal Mayor

Vice Chairperson – Municipal Disaster Risk Reduction and Management Officer (MDRRMO)


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Members –

SB Chairperson, Committee on Public Order and Safety
SB Chairperson, Committee on Health and Sanitation
SB Chairperson, Committee on Transportation and
Communication
Chief of Police
Fire Marshall
President, Liga ng mga Barangay
Command Center Manager of MDRRMO
Communication Section Chief of MDRRMO
Three (3) Representatives from Civil Society Organization

The TWG shall meet at least once every three months or if required by the Chairperson.

Section 7. POWERS AND FUNCTIONS OF THE 911 COMMITTEE. - The 911 Committee shall have the following powers and function:

- (a) Oversee the implementation of this Ordinance;
- (b) To formulate Implementing Rules and Regulation;
- (c) Approve policies, plans and programs, and strategic objectives for the purpose of this Ordinance
- (d) Recommend the deputation of appropriate agencies and individuals for the enforcement and implementation of this Ordinance; and
- (e) Issue orders, rules and regulation for the demobilization of disaster-related resources and logistical requirements.

Section 8. PROBIHITED ACTS. - It shall be unlawful for any person to:

- a. Make a prank call or send a prank text message to emergency numbers;
- b. Call or send text message to emergency numbers to provide false information;
- c. Call or send a text message for the purpose of reporting a false emergency situation;

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- d. Call or send a text message to emergency numbers and leave the line hanging to tie up the line;
- e. Call or send a text message to emergency numbers and use obscene language or to make lewd calls or sending lewd messages to emergency numbers;
- f. Call or send a text message to emergency numbers and use vulgar language, to mock, ridicule, insult, hurl invectives and harass the person on the phone or otherwise, utter derogatory remarks against any individual.

Section 9. PENALTIES. - Any person found guilty of making prank calls/messages on emergency hotlines shall be subject to the following penalties:

- a. First offense: Fine of ₱500.00 to ₱1,000.00 and/or imprisonment for 1-10 days;
- b. Second offense: Fine of ₱1,500.00 to 2,000.00 and/or imprisonment for 1-30 days;
- c. Third offense: Fine of ₱2,500.00 and/or imprisonment for 1-60 days.

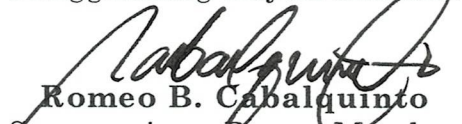
Section 10. SEPARABILITY CLAUSE. - If any part of this ordinance is declared as unconstitutional or unlawful, such declaration shall not affect the other parts or the section hereof that are not declared unlawful or unconstitutional.

Section 11. REPEALING CLAUSE. - All previous ordinances inconsistent with this ordinance shall be deemed repealed or modified accordingly.


Section 12. EFFECTIVITY CLAUSE. - This Ordinance shall take effect immediately upon its approval.


ENACTED, 29th day of August, 2025 by the Sangguniang Bayan at the Amado Raymundo Session Hall.

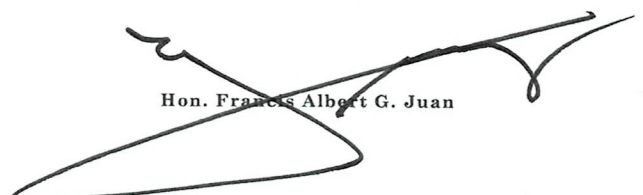
Phillip Wryner B. Santos
Sangguniang Bayan Member


Romeo B. Cabalquinto
Sangguniang Bayan Member



Hon. Martin S. Angeles, MMPA



Kyle Gabrielle DR. Navarro
Sangguniang Bayan Member


Aljhaneal E. Quizon
Sangguniang Bayan Member


Hon. Francis Albert G. Juan


Leo T. Santos
Sangguniang Bayan Member

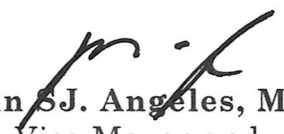

Melvin H. Melencio
Sangguniang Bayan Member


John Erick L. Perez
Sangguniang Bayan Member


Engr. Gliceria M. Perez
Sangguniang Bayan Member


Raymond R. Perez
ABC Vice President


Mel Ryan P. Juan
SK President


Martin S.J. Angeles, MMPA
Vice Mayor and
Presiding Officer of the Sangguniang Bayan

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CERTIFICATION

I HEREBY CERTIFY that the foregoing ordinance was duly enacted by the Sangguniang Bayan during its regular session held at the Amado Raymundo Session Hall on 29th of August, 2025.


Atty. Gerardo S. Briasa
Secretary


Attested:

Signed today, 03 of October 2025


FRANCIS ALBERT G. JUAN
Municipal Mayor


Hon. Phillip Wryner B. Santos


Hon. Romeo B. Cabalaguinto


Hon. Alhanceal E. Quinsnes


Hon. Kyle Gabrielle DR. Navarro